



The Chilcote Company

2160 Superior Avenue
Cleveland, Ohio 44114-2184

800.827.5679 toll-free
216.781.6000
216.771.2572 fax

Employee Owned

Mission Statement

The Chilcote Company, founded in 1906, is a diversified manufacturer and distributor servicing the packaging, presentation and promotional products industries. We have dedicated ourselves to progressive, profitable growth through a commitment to excellence in all dealings with our customers, suppliers, and employee owners.

Company Goals

- Deliver superior products and services.
- Maintain a safe, productive, challenging work environment.
- Provide opportunity for individual growth within an atmosphere of teamwork.
- Respond promptly to changing market conditions with unique, creative products, services and capabilities.
- Strive for continual improvement in our materials, processes and methods.
- Attain predominate, profitable shares of our existing markets.
- Pursue growth in new domestic and international markets

Accomplishing these goals will benefit our company, employee owners, and valued customers. Our objectives will be achieved through employee development, on going training, sound management and constant, careful evaluation of our progress. As employee owners we are aware that each of us has a direct impact on, and responsibility for, the attainment of our goals and that through our individual and collective efforts, our mission will be accomplished successfully.

Core Values

INTEGRITY:

Doing the right thing. Beyond HONESTY alone, true integrity means doing what is most beneficial to all involved, RESPECT for each individual and being cognizant and concerned for success of the greater good.

TEAMWORK:

Cooperation, sharing and communicating with each other is necessary for us to achieve our goals and objectives. We are stronger together than the sum of our individual parts.

SERVICE:

Our company depends on our "CUSTOMERS" which include all who have a "stake" in the company and in each of us as individuals. True "Service" is providing efficient, high-quality products, processes, services and interactions for all of our "stake holders" both external and internal.

SUCCESS:

Our company must profit and grow from our energies to be successful in business. Our team must share and cooperate to achieve maximum success together. And we must each learn and grow to truly succeed as individuals.